

# VALIDITY 2022 APRIL01 – NOVEMBER26

- Price Per Person in RM
- Daily Departure

(Except October31-Novermber27, Departs Wednesday-Saturday)

- Minimum 02 Adults
- Land Tour Packages Only

## **VALUE ADDED**

- > 50% discount on additional rail tickets (local transport) and some mountain excursions
- Seat reservation on the Bernina Express from St. Moritz to Tirano
- ➤ Seat reservation on the Bernina Express bus from Tirano to Lugano

## PRICE INCLUSIONS

- ✓ 2nights accommodation with daily breakfast
- √ 2<sup>nd</sup> class rail ticket as per itinerary

## **PRICE EXCLUSIONS**

- **★** Airfare & applicable airport taxes
- ★ Personal Incidental Expenses
- ✗ Optional Tours
- ★ Local taxes
- ★ Gratuities to driver/guide
- **X** Travel insurance

# VISA

Tourist visa is not required for Malaysia passport holder for stay up to 90 days

# TRAVEL INSURANCE (Recommended)



Travel Insurance provider: AIG Malaysia Insurance Berhad

	Hotel	Season	ADULT		
	Category		Twin Share	Triple Share	Single Room
	3★	Apr01 – 24	2330	2275	2715
		Apr25 – Jun14; Oct01 – Nov26	2310	2265	2610
		Jun15 - Sep30	2405	2320	2670
	4★	Apr01 – 24	2990	2855	3655
		Apr25 – Oct31	2805	2590	3370
		Nov01 – 26	2590	2435	3080

Hotel Used (or similar class)

Hotel Cat.	St. Moritz (1N)	Lugano (1N)	
3★	Hauser Hotel St.Moritz / Laudinella	Colorado / Walter au Lac	
4★	Schweizerhof Swiss Quality / Steffani	De La Paix / City Lugano, Hospitality & Design	

## DAY ITINERARY

## 01 ST. MORITZ – ARRIVAL

Individual transfer by train to the Alpine metropolis of **St. Moritz**. Arrive and check-in to hotel. Rest of the day free to discover this luxury alpine resort town which lied in Engadin valley.

## 02 ST. MORITZ - LUGANO

(Breakfast)

Check-out and make your own way to train station.

- ➤ Board on **Bernina Express**. Passing snow-covered mountain peaks and glaciers then descend towards Poschiavo and Brusio and finally reach Tirano in Italy, which is the end of the Bernina line.
- Then, change to the **Bernina Express Bus** to continue onwards journey to Lugano, the largest town in the holiday region of Ticino.

## 03 LUGANO – DEPARTURE

(Breakfast)

Explore the beautiful town on your own before you transfer by rail to airport or border to your next holiday destination.



17Mar'22/WT/13564-K/KKKP0421

## **TERMS & CONDITIONS**

Passengers are deemed to have read, understood and accepted the following:-

## **Package Price**

Quoted in Ringgit Malaysia (RM). Validity of prices is seasonal and subject to change without prior notice. Child rates are applicable when child is occupying a room with at least two adults.

## **Deposit & Payment**

A deposit of RM1000 is required when booking is made. Receipt for deposit is valid for three (3) months from the date of issue. The deposit forms part of your final payment. Balance (final payment) must be made 45 days prior to departure. Failure to comply with this may result in an automatic cancellation of your reservations and forfeiture of your deposit.

#### **Accommodation**

Bedding varies from hotel to hotel, but the following usually applies:-

Single Occupancy: comprises 1 Queen/1 Twin Bed Double Occupancy: comprises 1 Queen/King Bed

Twin Occupancy: comprises 2 Single Beds

Triple Occupancy: comprises 3 Single / 1 Double + Rollaway Bed

If a rollaway bed is required, an extra charge applies. Most hotels will not put more than one rollaway in a room. Baby cots can be

requested in advance and if extra charge applies, passenger must pay directly to hotel.

Hotel Check-In/Out Times: Standard check-in time is after 1500hrs and check-out is before 1100hrs

### **Amendment Charges**

An administrative fee of RM350 will be charged for each subsequent amendment made after the confirmation. Any other cost arising from the amendment will be borne by the passenger. No amendment can be made within 45 days prior to departure. A change on the entire booking is considered a cancellation and is subject to cancellation charges apply plus any charges that may be incurred by suppliers.

#### **Name Changes**

If change only concern name change, there will be RM180 per booking and any additional charges that may be incurred.

## **Cancellation Charges**

You may cancel your booking at any time. Cancellation must be made in writing to avoid any misunderstanding. If your cancellation is received by the Company more than 45 days prior to your departure, an administration fee of RM700 per booking will be levied. If your notice of cancellation is received fewer than 45 days prior to departure, the following cancellation charges will apply:

## Cancellation Fees (Subject to change without prior notice)

More than 45 days prior to departure: Deposit forfeited

Between 45 to 35 days prior to departure: 30% of tour price (minimum charge RM1000 per booking) Between 34 to 21 day prior to departure: 60% of tour price (minimum charge RM1000 per booking)

Less than 20 days or no-show prior to departure: 100% of tour price

### Refund

No refund will be made for unused tickets or any other unutilized portion of the inclusions. Request for refund as a result of changes to the package must be made in writing and an administrative fee of RM200 per person applies in addition to the supplier's cancellation fee. Refunds are payable only through the original booking agent.

### **General Information**

The company reserves the right to substitute or alter similarly-priced accommodation, services and itineraries when necessary and there shall be no refund in such situation.

### Responsibility

The company acts only as an agent and does not manage, control or operate any suppliers of services. The Company assumes no liability for any loss, injury, damage, accident, delay or irregularity which may be caused by these events — Acts of God, natural disasters, civil & military disorders, industrial disputes and any cause beyond the reasonable control of any company or person engaged in carrying out the arrangements made.

### Reservations

All reservations are subject to space availability and confirmation.

## **Customer's Responsibilities**

- Travel Insurance to cover medical expenses arising through illness or accident prior to or during the holiday, and loss of the holiday and loss of holiday monies, cancellation or curtailment of holiday for insurable reasons.
- Passport & Visas to be in possession of a valid passport and whatever necessary immigration documentation may be required by the country(ies) for the duration of the holiday.

### Visa to Switzerland

Tourist visa is not required for Malaysian passport for a stay up to 90days.