



House of Sampoerna

INDONESIA

FROM RM **1120**pp

VALIDITY 2019
JAN01 - DEC20

Block-Out Dates: Jun10-20

PRIVATE TOUR

- Price Per Person in RM
- Daily Departure
- Minimum 02 Adults
- Land Tour Package Only

PRICE INCLUSIONS

- ✓ Return transfer airport-hotel
- ✓ 2Nights hotel accommodation with daily breakfast
- ✓ Sightseeing as specified in the itinerary with English speaking local guide
- ✓ Mineral water during sightseeing

PRICE EXCLUSIONS

- ✗ Airfare & applicable airport taxes
- ✗ Personal Incidental Expenses
- ✗ Optional Tours
- ✗ Gratuities to guide & driver – Suggest RM10 per person per day (pay direct)

REMARKS

- ❖ Tour prices and itinerary quoted are subject to change
- ❖ Valid for **Asia Passport Holder Only**
- ❖ Peak season surcharge may apply (To be advised upon booking)
- ❖ Subject to room availability
- ❖ No refund for un-utilized tours or services
- ❖ Terms & Conditions Apply

VISA

Tourist visa not required for Malaysia passport for a stay up to 30days

TRAVEL INSURANCE

AIG Travel Insurance provider:
AIG Malaysia Insurance Berhad

12Dec18/SL

HOTEL CATEGORY	ADULT		CHILD [2-10YRS]		SURABAYA EXTN NIGHT Per Room Night + Breakfast	
	Twin/ Triple	Single Room	Extra Bed	No Bed	Single/ Twin	Triple
3★-Max One Tidar	1120	1350	900	730	200	300
3★-Swiss Belinn Tunjungan	1160	1430	930	760	250	375
4★-Mercure Surabaya	1200	1510	960	780	300	455
5★-Bumi Surabaya City Resort	1290	1680	1030	850	355	530

DAY ITINERARY

- | | | |
|-----------|---|---------------------------------|
| 01 | SURABAYA - ARRIVAL | (Lunch/ Dinner) |
| | Arrive at Surabaya International Airport. Meet & greet by local guide and proceed for Surabaya city tour. Visit House of Sampoerna (cigarette museum and see how to make a cigarette manually by hand rolling during on weekdays starting 0700am until 12.00pm), Sunan Ampel Mosque , Arab Quarter , passing Kembang Jepun China Town and Cheng Ho Chinese Mosque. Transfer to hotel for check in. | |
| 02 | SURABAYA | (Breakfast/Lunch/Dinner) |
| | Proceed to Surabaya shopping tour . Visit Tanggulangin , the leather home industry and Sidoarjo famous for shrimp crackers and batik. Continue shopping at Pusat Grosir Surabaya (PGS) , ITC Mega Grosir and Mirota Art shop . | |
| 03 | SURABAYA - DEPARTURE | (Breakfast) |
| | Depart Surabaya, transfer to airport. | |

Hotel Description (for guideline only)

SURABAYA



MAXONE HOTELS.COM at TIDAR - 3★

Jalan Tidar No 5, Tembok Dukuh, Sawahan, Surabaya, 60251 Indonesia
Tel: +62-31-99001877

<https://www.maxonetidarsurabaya.com/>

102 rooms - Located in Surabaya, Pasar Genteng is 1 km and Tunjungan Plaza is 1.5 km away. The nearest airport is Juanda International Airport, 15 km from the hotel.



SWISS BELINN TUNJUNGAN - 3★

Jl. Tunjungan No. 101, Surabaya, Indonesia
Tel: +62-31-9900 1999

<https://www.swiss-belhotel.com/en-gb/swiss-belinn-tunjungan>

190 rooms - Located in the heart of the Surabaya business and entertainment district. The hotel is built in the historical area of Tunjungan, right the opposite to Tunjungan Plaza, the first and the largest shopping centre in East Indonesia.



MERCURE HOTEL SURABAYA - 4★

Jl Raya Darmo 68 – 78, 60264, Surabaya, Indonesia
Tel: +62-31-5623000

<https://www.accorhotels.com/gb/hotel-6155-mercure-surabaya/index.shtml>

257 rooms - Located in the central business district of Surabaya. 30-minute drive to Juanda International Airport. Less than 10 minutes walk from Tunjungan Plaza and Gubeng Railway Station



BUMI SURABAYA CITY RESORT - 5★

Jl. Jend. Basuki Rakhmat 106 – 128, Surabaya, Indonesia 60271
Tel: +62-31-531 1234

<http://bumisurabaya.com/>

242 rooms - A classic city resort in the heart of the city or just 40 minutes from the International Juanda Airport. 5-minute drive from 5-minute drive from Tunjungan Plaza Shopping mall

TERMS & CONDITIONS

Passengers are deemed to have read, understood and accepted the following:-

Package Price

Quoted in Ringgit Malaysia (RM) and subject to exchange rate fluctuations. Validity of prices is seasonal and subject to change without prior notice. Child rates are applicable when child is occupying a room with at least two adults.

Deposit & Payment

A deposit of RM200 per person is required when booking is made. Receipt for deposit is valid for three (3) months from the date of issue. The deposit forms part of your final payment. Balance (final payment) must be made 15 days prior to departure. Failure to comply with this may result in an automatic cancellation of your reservations and forfeiture of your deposit.

Accommodation

Bedding varies from hotel to hotel, but the following usually applies:-

Single Occupancy: comprises 1 Queen/1 Twin Bed

Double Occupancy: comprises 1 Queen/King Bed

Twin Occupancy: comprises 2 Single Beds

Triple Occupancy: comprises 3 Single / 1 Double + Rollaway Bed

If a rollaway bed is required, an extra charge applies. Most hotels will not put more than one rollaway in a room. Baby cots can be requested in advance and if extra charge applies, passenger must pay directly to hotel.

Gratuities: Guideline: HKD50 per person per day for driver and guide.

Hotel Check-In/Out Times : Standard check-in time is after 1500hrs and check-out is before 1100hrs

Amendment Charges

An administrative fee of RM100 will be charged for each subsequent amendment made after the confirmation. Any other cost arising from the amendment will be borne by the passenger. No amendment can be made within 15 days prior to departure. A change on the entire booking is considered a cancellation and is subject to cancellation charges.

Cancellation Charges

You may cancel your booking at any time. Cancellation must be made in writing to avoid any misunderstanding. If your cancellation is received by the Company more than 30 days prior to your departure, an administration fee of RM100 per person will be levied. If your notice of cancellation is received fewer than 30 days prior to departure, the following cancellation charges will apply:

Cancellation Received Cancellation Fee

Between 29 to 16 days prior to departure: 30% of tour price

Between 15 to 08 days prior to departure: 50% of tour price

Between 7 days to departure day (No-Show): 100% of tour price

Refund

No refund will be made for unused tickets or any other unutilized portion of the inclusions. Request for refund as a result of changes to the package must be made in writing and an administrative fee of RM100 per person applies in addition to the supplier's cancellation fee. Refunds are payable only through the original booking agent.

General Information

The company reserves the right to substitute or alter similarly-priced accommodation, services and itineraries when necessary and there shall be no refund in such situation.

Responsibility

The company acts only as an agent and does not manage, control or operate any suppliers of services. The Company assumes no liability for any loss, injury, damage, accident, delay or irregularity which may be caused by these events – Acts of God, natural disasters, civil & military disorders, industrial disputes and any cause beyond the reasonable control of any company or person engaged in carrying out the arrangements made.

Reservations

All reservations are subject to space availability and confirmation.

Customer's Responsibilities

- Travel Insurance – to cover medical expenses arising through illness or accident prior to or during the holiday, and loss of the holiday and loss of holiday monies, cancellation or curtailment of holiday for insurable reasons.
- Passport & Visas – to be in possession of a valid passport and whatever necessary immigration documentation may be required by the country(ies) for the duration of the holiday.

Visa Application

Tourist visa is not required for Malaysian passport for a stay up to 30days.