

5 THERMAL DISCOVERY

DAYS [Auckland – Waitomo – Rotorua – Hobbiton – Auckland]

New Zealand

Seat-In-Coach Tour

Validity: November, 2023 – April, 2024

FROM NZD **1310** pp

- Price Per Person in NZD
- Daily Departure
- Minimum 02 Adults
- Land Tour Package Only

PRICE INCLUSIONS

- ✓ Return airport – hotel – airport transfer
- ✓ 4 nights accommodation
- ✓ 1 lunch
- ✓ Seat-In-Coach Tour as per itinerary with English speaking commentary

PRICE EXCLUSIONS

- ✗ International Visitor Conservation and Tourism Levy (IVL): NZD35 – pay upon apply visa
- ✗ Airfare & applicable airport taxes
- ✗ Personal Incidental Expenses
- ✗ Gratuities to driver & guide (NZD5 per person per day – pay direct)

REMARK

- ❖ Tour prices quoted are subject to change
- ❖ Subject to room availability
- ❖ No refund for un-utilized tour or services
- ❖ All payment in Ringgit Malaysia, subject to currency exchange rate
- ❖ Terms & Conditions Apply

VISA

Tourist visa is required for Malaysian Passport. Apply visa via mobile phone apps or online
<https://nzeta.immigration.govt.nz/>

TRAVEL INSURANCE

AIG Travel Insurance provider:
AIG Malaysia Insurance Berhad

15Octr'23/LC

Hobbiton Movie Set (Rotorua)

SEAT-IN-COACH (SIC)

Hotel Category	ADULT			CHILD (2-11Yrs)
	Twin Share	Triple Share	Single Room	No Bed
Standard	1310	1170	1900	655
Superior	1410	1290	2140	705

Breakfast add-on: NZD128 per person

City	Night (s)	Standard Hotel (or similar class)	Superior Hotel (or similar class)
Auckland	2	Auckland City / Copthorne Hotel Auckland	Crowne Plaza Auckland/ Grand Millennium
Rotorua	2	Ibis Rotorua / Capthorne Hotel	Arawa Park Hotel/ Distinction Rotorua

DAY ITINERARY

01	AUCKLAND - ARRIVAL On arrival you will be met and privately transferred to your accommodation. Auckland is New Zealand's largest city, set between two harbours with gentle sandy shores on the east coast and black sand, wild surf beaches on the west coast.
02	AUCKLAND – WAITOMO – ROTORUA Depart to Auckland on a fully guided journey through the stunning Waikato countryside to Waitomo Caves . Here your guide will lead you on an exploration of the ancient Waitomo Glowworm Caves. Your journey then continues on the geothermal wonderland of Rotorua . Duration: 9 hours.
03	ROTORUA Today's tour visits the highlights of Rotorua starting with a visit to Rotorua Lakefront and Sulphur Point before a stroll through the beautiful Government Gardens. Wander through geothermal Kuirau Park , to view the bubbling mud pools and have a foot soak in the heater foot pools. Venture into Ohinemutu, the living Moari village and walk through the Redwood Forest at your own leisure before being returned to your accommodation. Duration 4 hours.
04	ROTORUA - AUCKLAND (Lunch) Leave Rotorua on guided tour to the Hobbiton Movie Set . On arrival your specialist guide will escort you around the set on a 45 mins walking tour. Finish with a visit to the Green Dragon Inn for a beverage and a sumptuous lunch at the Party marquee before heading on the Auckland. Duration 6hours, 45mins.
05	AUCKLAND – DEPARTURE Depart Auckland, transfer to Auckland airport.

TERMS & CONDITIONS

Passengers are deemed to have read, understood and accepted the following:-

Package Price

Quoted in New Zealand Dollar (NZD) and payment in Ringgit Malaysia (RM). Validity of prices is seasonal and subject to change without prior notice. Child rates are applicable when child are occupying a room with at least two adult.

Deposit & Payment

A deposit of RM500 per person is required when booking is made. Receipt for deposit is valid for three (3) months from the date of issue. The deposit forms part of your final payment. Balance (final payment) must be made 15 days prior to departure. Failure to comply with this may result in an automatic cancellation of your reservations and forfeiture of your deposit.

Accommodation

Bedding varies from hotel to hotel, but the following usually applies:-

Single Occupancy: comprises 1 Queen/1 Twin Bed

Twin Occupancy: comprises 2 Single Beds

Rollaway Bed

Double Occupancy: comprises 1 Queen/King Bed

Triple Occupancy: comprises 3 Single / 1 Double +

If a rollaway bed is required, an extra charge applies. Most hotels will not put more than one rollaway in a room. Baby cots can be requested in advance and if extra charge applies, passenger must pay directly to hotel.

Gratuities: Guideline: NZD5 per person per day for driver and guide.

Hotel Check-In/Out Times : Standard check-in time is after 1500hrs and check-out is before 1100hrs

Amendment Charges

An administrative fee of RM100 will be charged for each subsequent amendment made after the confirmation. Any other cost arising from the amendment will be borne by the passenger. No amendment can be made within 15 days prior to departure. A change on the entire booking is considered a cancellation and is subject to cancellation charges.

Cancellation Charges

You may cancel your booking at any time. Cancellation must be made in writing to avoid any misunderstanding. If your cancellation is received by the Company more than 30 days prior to your departure, an administration fee of RM100 per person will be levied. If your notice of cancellation is received fewer than 30 days prior to departure, the following cancellation charges will apply:

Cancellation Received Cancellation Fee

Between 29 to 16 days prior to departure: Forfeiture of the Deposit

Between 15 to 08 days prior to departure: 50% of tour price

Between 7 days to departure day (No-Show): 100% of tour price

Refund

No refund will be made for unused tickets or any other unutilized portion of the inclusions. Request for refund as a result of changes to the package must be made in writing and an administrative fee of RM100 per person applies in addition to the supplier's cancellation fee. Refunds are payable only through the original booking agent.

General Information

The company reserves the right to substitute or alter similarly-priced accommodation, services and itineraries when necessary and there shall be no refund in such situation.

Responsibility

The company acts only as an agent and does not manage, control or operate any suppliers of services. The Company assumes no liability for any loss, injury, damage, accident, delay or irregularity which may be caused by these events – Acts of God, natural disasters, civil & military disorders, industrial disputes and any cause beyond the reasonable control of any company or person engaged in carrying out the arrangements made.

Reservations

All reservations are subject to space availability and confirmation.

Customer's Responsibilities

- Travel Insurance – to cover medical expenses arising through illness or accident prior to or during the holiday, and loss of the holiday and loss of holiday monies, cancellation or curtailment of holiday for insurable reasons.
- Passport & Visas – to be in possession of a valid passport and whatever necessary immigration documentation may be required by the country(ies) for the duration of the holiday.

Visa Application

Tourist visa is required for Malaysian passport. Apply visa via mobile phone apps or online <https://nzeta.immigration.govt.nz/>